

UPS Refresh/Maintenance Memo

Date Sent: January 7, 2022, and Dec. 21, 2021
From: Technology Services
Subject: UPS refresh/maintenance - Jan. 11 through May 30, 2022
To: Faculty, Staff, Students



In Spring of 2022 Technology Services' Network and Field Operations Teams will be replacing Uninterruptible Power Supply (UPS) units for networking equipment throughout the campus. This maintenance will help to keep our network and IT equipment stable and allow the campus community to work consistently with minimal disruption to service.

The UPS units are scheduled to be replaced on various days from Jan. 11 through May 30, 2022. The affected services noted below **only apply to those buildings or areas that are identified in the [schedule of work](#)**. Please take a moment to review the list to anticipate how this may affect you, if at all. Dates of work are subject to change.

Maintenance Window:

- **Date(s):** Work will be completed from Jan. 11 through May 30, only affecting specific buildings or areas. Please see the [schedule of work](#) for details.
- **Time:** Work will be performed after business hours to avoid any potential impact on services.

Affected Services:

- **Internet:** All campus networks will be non-operational during the maintenance window **for each specific building or area listed on the schedule of work**. This means that connectivity to campus resources will be unavailable from those affected locations.
- **Examples Include:** Gmail, calendar, PeopleSoft, Zoom, Canvas, and MyFresnoState
- **Phones:** Phone services will not be available during the maintenance window for each specific building or area.
- **Please Note:** *If you are on campus during this time and need emergency assistance, please call 911 from your cell phone. Indicate that you are calling from Fresno State's campus and be ready to share your specific location. You may also call from one of the blue light emergency phones. For non-emergency phone calls, you may dial (559) 278-8400 from your cell phone.*

Thanks in advance for your patience as we perform this necessary maintenance. Completed work and any changes will be updated on the [Technology Services Status Page](#).

Please contact the Service Desk for additional information at [\(559\) 278-5000](tel:5592785000).